Vivo

One of the most complete and accessible mobile phone services

By Vivo S.A.

7.4/10

android   ios

Review

In our days one of the most important devices that we have is the mobile. The phone with these characteristics allows us to connect in different ways and even have fun. All through a series of outstanding **applications and games**. For the exchange of data with the networks to be optimal, we must have a good plan together with a company that gives us the possibility of managing it in the best way.

If you are a client of the **Vivo** company, we will tell you everything about their **free app** so that you stay connected and organized. The tool is available on devices that have **Android or iOS** operating systems.

With **Meu Vivo Móvel** you will have at your disposal a comfortable platform to keep under control everything that has to do with your Vivo plan, be it "Vivo Poster", "Vivo Pre" or "Vivo Controle". Whatever your contract with the firm, you will have access to the benefits of installing this program.

Downloading Meu Vivo Móvel has a series of advantages for all users. You can carry out all kinds of administrative procedures on your line such as the recharges that are necessary if you run out of credit, change the plan, pay the tickets, control the data that was used or request a complete account statement.

If you notice that you are short of data with your current Vivo plan, you can change it at the moment with this application. You also have the option to manage all the data online, organize internet consumption and know how much balance you have available.

In the event that you are one of those people who does not want to move to pay the bills, with the app you can **pay Vivo online**. Meu Vivo Móvel has the alternative of registering the number of a bank account so that the monthly deposit of the payment of the fee is made automatically. So you will forget about the long and uncomfortable lines.

Another **advantage of Vivo** is that they usually carry out important **promotions and discounts** of all kinds. You will not miss anything if you have the digital platform installed on your mobile since the app keeps you informed of all the latest news from the firm.

For users who are part of "Vivo Post" and "Vivo Control" they will have access to all the prizes and bonuses of the Vivo Valoriza plan. As well as all people can request online appointments to

go to physical Vivo stores depending on the area in which they are. If you have any questions, rest assured that the application has the advanced Aura service, a virtual assistant that will answer all your questions. You can connect to it by voice or text.

If at any time your mobile does not work correctly, you will have the chance to connect online, quickly and easily with the technical support service. And in case you make a trip abroad, your coverage is assured thanks to the possibility of managing the special Vivo Travel packages.

In the event that there is more than one person seeking to share the Vivo plan, they will be able to do so without any problem. By installing **Meu Vivo Móvel**, users of family-type contracts will find great benefits. They may divide the use of internet data, allow or not purchase data packages or recharges, consult in detail the situation of each line, view separately in detail the summaries, consumptions, bonuses or additional packages and pay everything related to each of the products. The interface of Meu Vivo Móvel is very simple and you will not be confused when organizing each of your lines.

Meu Vivo Móvel is a complete, organized and easy-to-use service. Telefónica's mobile company achieves great help to all its customers with a **free download** program. Everything you have to know and need for a correct management of your mobile plan is here.

Considering the high use we give to our phones and how important it is to connect today, it is very important that everything related to our plan is organized, managed and under control. Even if we have plans with more than one line, the possibility of controlling them separately is a great advantage.

✓ Pros

- Easy to use
- Allows you to pay online
- Internet use can be controlled
- If you have more than one line, they can be controlled separately

✗ Cons

- Sometimes it works slow
- Problems entering or registering
- It presents some general failures in its operation
- It may be in maintenance

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